

Grayhawk Frisco HOA November Update



Photo by Grayhawk resident, Maliya Montgomery

Hello Grayhawk Neighbors,
Read on for news about an irrigation improvement project, an email phishing warning, and a shout-out to our neighborhood.

North Grayhawk Green Space Improvement

The Grayhawk HOA made improvements to an area north of Panther Creek Parkway under the City of Frisco powerline right-of-way. An irrigation system was added to help maintain the green space below the powerline. Photos below show the irrigation pipes being laid and the completed project. The grass will fill in once consistent warm temperatures return, aided by the steady water supply.



Don't Get Hooked by Phishing Emails

What is phishing? According to Consumer Reports, phishing (pronounced “fishing”) is a form of identity theft where hackers use fake websites and emails in an attempt to steal personal data such as passwords and credit card information. Phishing emails are on the rise and scammers are always thinking of new and creative ways to steal personal data.

SBB Management Company, who manages the Grayhawk Homeowners Association, will not email homeowners asking for personal information such as credit card information or social security numbers. The new upgraded SBB web portal allows homeowners to select their preferred method of communication (email or regular mail). If you opt for communications via regular mail and receive an email appearing to be from SBB Management Company, be sure to check the email carefully before clicking on links or opening any attachments.

Common indicators of a phishing email include a general salutation such as “Dear Sir or Madam,” and a sender’s email address that is close but not exact (may end in .co instead of .com). If you have a question about an email you receive from SBB Management Company, contact our property manager Betty Crudden. Her contact information is at the bottom of this email.

Per Consumer Reports, if you are not 100% certain of an email’s authenticity, do not click on an attachment or embedded link. For more information on phishing emails and texts and how to

protect yourself, click on the following links:

<https://www.consumerreports.org/consumer-protection/how-to-identify-a-phishing-email/>

<https://www.consumerreports.org/money/how-to-protect-yourself-from-phishing/>

<https://www.consumer.ftc.gov/articles/how-recognize-and-avoid-phishing-scams>

Featured Neighborhood

Great news, Grayhawk neighbors! Our community was the Featured Neighborhood in the October issue of *Community Impact*. Be sure to read page 33 of *Community Impact* for the Grayhawk write-up. You can also access a PDF of the October edition by clicking on the link below.

[Online Community Impact Newspaper](#)

Grayhawk Board Meeting

10/19/20

SUMMARY RECAP

- Homeowner Input – no owners requested to speak
- Consent Agenda – Approved with change to Minutes
- Committees – reports given
- Bob Owens Electric – approved (north pool - \$2,205 to add up lights, \$210 to replace lamp and ballast, \$625 to replace motion sensor
- Kraftsman estimate reviewed (\$11,560.77) to replace shade cover at north pool – tabled for additional estimates
 - Put \$15,000 in 2021 budget
- Five Star Pools estimate for plaster at south pool (\$19,214.38) – tabled; get additional information and the Board can vote by email if necessary
- Five Star Pools estimate (\$3,518.13) to plaster the north baby pool – approved for 2021
- Five Star Pools estimate (\$2,248.89) to replace the Intelliflo pump for the spray toys – approved for 2021
- Simply Horticulture estimate (\$6,170.25) to prune the lace bark elms along Grayhawk Blvd. – approved for 2021
- Next Board Meeting – Monday November 9, to be held virtually
- 2020 Annual Meeting discussion:
 - Terms up: Mike, Kathy, Melanie, Ravi – they will advise if running again
 - Discussed process due to need for Virtual Annual Meeting
 - Communication to owners is key
- Board discussed the 2021 budget draft –
 - Identified some additional items to get pricing
 - Board voted to not do dredging of pond #2 in 2021; the hill has higher priority
 - Send to Finance Committee for comments and questions

Check out the Grayhawk Frisco [website](#) for more information and current updates.

See you around the neighborhood,
Grayhawk HOA



Betty Crudden
Community Manager
b.crudden@sbbmanagement.com
office: 972-960-2800, ext. 316
fax: 972-991-6642

Raj Doobraj
Administrative Assistant
r.doobraj@sbbmanagement.com
office: 972-960-2800, ext. 338