

Frisco Police Department Community Resource Guide



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YOUR COMMUNITY

YOUR COMMITMENT

The City of Frisco is a very safe community, but we are not immune to crime. We need your help to combat it. Always report suspicious activity to us. Remember, if you SEE something, SAY something!

- ➔ **REFUSE to be a Victim**
- ➔ **Get Involved in YOUR COMMUNITY**
- ➔ **Lock your Car Doors**
- ➔ **Close Your Garage Doors**
- ➔ **Report Suspicious Activity**
- ➔ **Eliminate Opportunities for Criminals**

ABOUT OUR INITIATIVE



The Frisco Police Department encourages you to display this sticker with pride, whether it is on your car, guitar case, or tool box. Let others know you care about **YOUR COMMUNITY!**

In 2016, there were **554** motor vehicle burglaries that occurred in Frisco. **242** occurred in neighborhoods. **89%** of those were unlocked vehicles.



In 2016, Frisco had **94** residential (home) burglaries. **40** were a direct result of opened garage doors.

Follow us day to day at



FRISCO POLICE DEPARTMENT CONTACT INFORMATION

NON-EMERGENCY	972.292.6010
POLICE MAIN / RECORDS	972.292.6000
CRIMINAL INVESTIGATIONS	972.292.6200
ADMINISTRATION	972.292.6100
ANIMAL SERVICES	972.292.5303
CITY JAIL	972.292.6001
COMMUNITY SERVICES	972.292.6144
MEDIA RELATIONS	972.292.6133
MUNICIPAL COURT	972.292.5555
PROFESSIONAL STANDARDS UNIT	972.292.6109
RECRUITING & TRAINING	972.292.6114
TRAFFIC UNIT	972.292.6172



FRISCO POLICE DEPARTMENT WEBSITE

www.friscopd.com



[Home](#) > [Departments](#) > [Police](#)

Police



Mission Statement

While promoting individual responsibility and community commitment, the Frisco Police Department will work together in a spirit that resolves problems, reduces crime and the fear of crime and provides a safe environment for everyone.

Vision

The Frisco Police Department envisions being recognized by our citizens and our peers as the standard of excellence in law enforcement by leading in collaborative partnerships and community service, personnel development, innovation and the effective use of technology.



Contact Us



David Shilson

Chief of Police

[More Information](#)

Police

Physical Address

7200 Stonebrook Parkway
Frisco, TX 75034

Phone: 972-292-6010

FRISCO POLICE DEPARTMENT MOBILE APP & TIP 411

Use the Frisco Police Department App to Report Issues, Find Community Resources and Much More!

Available on the App Store and GOOGLE PLAY

Use the Frisco Police Department Mobile App to Report Issues, Find Community Resources, and Much More

Available on the App Store

Get it on GOOGLE PLAY

City of Frisco, Texas



- Text an anonymous tip to the Frisco Police Department by texting FRISCPD and the tip to 847411 (tip411).
- Citizens are urged to add 847411 to their address books!



FRISCO POLICE DEPARTMENT SOCIAL MEDIA



Facebook: Follow us on Facebook (@friscopd) to keep up with your police department and get useful crime prevention information.

Twitter: The Frisco Police Department's Official Twitter feed is used to provide real-time updates/information concerning public safety-related incidents and upcoming events. Tweets can be sent directly to your phone in the form of a brief text message and will often contain a link to a webpage that further details the incident or event. Registration is quick, easy and private. To sign up, go to <http://twitter.com/FriscoPD>

NextDoor: Joining NextDoor is one way to stay in the know about what's going on in your neighborhood. We are using this site to disseminate important information throughout the community. <http://www.friscotexas.gov/313/Neighborhood-Watch> Go to [Nextdoor.com](http://www.nextdoor.com/)<<http://www.nextdoor.com/>> and follow the instructions on the "Get started-it's free" link.

NEIGHBORHOOD WATCH

- The Frisco Neighborhood Watch is a **NON-CONFRONTATIONAL** crime prevention program that teaches citizens techniques to reduce the risk of being victimized. It will also train citizens on the importance of recognizing suspicious activities, how to report them, how to make their homes more secure and properly identify their property. The program encourages neighbors to get to know each other, and their routines, so that suspicious activity can be recognized and reported. Frisco Neighborhood Watch will bring your community together, so that community concerns are addressed.
- A comprehensive Neighborhood Watch program in your neighborhood, whether it is a high crime area or not, will have many rewards to you and your family.
- Neighborhood Watch programs are known to instill a greater sense of security, well being, and reduce the fear of crime in communities. They create a greater sense of community and put the “neighbor” back into neighborhood. Neighborhood Watch programs also brings law enforcement and the community together, as a team, to reduce crime in your area.
- **FNW participants are not vigilantes** and do not directly contact suspicious persons, enforce laws, or place themselves in situations that may compromise their safety. Rather, FNW is based on the premise of neighbors getting to know each other, as well as passing on crime-related and prevention information. FNW is **NOT** a program designed for participants to take personal risks to prevent crime. It is **NOT** a 100% guarantee that crime will not occur in your neighborhood.
- For more information on the Frisco Neighborhood Watch, please contact the Community Services Division at 972-292-6144 or email at services@friscotexas.gov.



BENEFITS OF THE NEIGHBORHOOD WATCH

- **Reducing the risk of being a crime victim.** The risk is reduced because participants are taught how to take preventive measures that substantially decrease the likelihood of becoming a crime victim. Law enforcement agencies report that, not only does Neighborhood Watch reduce the risk of your home being burglarized, the instances of other crimes such as vandalism, personal assault and fraud also decrease.
- **Being better prepared to respond to a suspicious activity.** Part of the Neighborhood Watch program is training on how to report suspicious activity occurring in your neighborhood and what information law enforcement officers need when a crime is being reported.
- **Greater access to criminal activity information.** Neighborhood Watch programs are designed to keep participants informed of crime trends and patterns in order to be better prepared to spot any criminal activity and stop it in their neighborhood.
- **Receiving a Neighborhood Watch sign to post in your neighborhood.** Criminals know that neighborhoods that have a Neighborhood Watch sign posted are not easy targets. They know the neighborhood has taken the necessary steps to deter crime and that they are probably being observed by residents. Convicted burglars have admitted they avoid neighborhoods that have Neighborhood Watch signs posted.
- **Knowing your neighbors.** Neighborhood Watch promotes getting to know your neighbors and their regular patterns, so that residents will be able to report any activity that doesn't fit with regular schedules. This means that when you are away, your property will be better protected. This also instills more of a sense of Community and puts the neighbor back into neighborhood.
- **Reducing the fear of crime and making your neighborhood more livable.** Neighborhood Watch increases the number of arrests and convictions by serving as a network for law enforcement and the community in order to communicate effectively about crime activities in their community.
- **Allowing other issues of concern to the community as a whole to be addressed.** Once crime has been addressed, and the fear of crime has been reduced, Neighborhood Watch participants can move on to address other issues that concern the community as a whole — issues such as Fire Prevention, First Aid, City/County Planning, or other quality of life issues the group feels should be addressed.

Block Captains



Block Captains are a very important part of the Frisco Neighborhood Watch (FNW) organization. Quite frequently, Block Captains are the only direct contact neighbors have with the organization. In order for communication to flow effectively between residents, citizens need to feel the Block Captain is interested and available to hear their comments/concerns.

The number of Block Captains will depend upon the size of the neighborhood and the number of residences on each street. As a rule, a Block Captain are most effective with a limited number of households (approximately 10 to 15).

Duties of a Block Captain

- Meet the neighbors on their block, inform them about the crime watch group, get their input about what is important to them, and enlist their help to organize the block and/or neighborhood.
- Prepare and maintain a block directory or a map of the block with names, addresses, and telephone numbers. Distribute copies to all residents on the block. (Get permission to list & distribute information from each resident before distributing).
- Distribute meeting flyers and newsletters to the block residents as needed (can be done via email).
- Meet with neighbors periodically to maintain the flow of information and promote neighborhood cooperation and friendliness.
- Visit with new residents to inform them about Frisco Neighborhood Watch and encourage their participation and membership.
- Assist in encouraging neighbors to:
 - ⇒ Recognize, and immediately report, unusual and suspicious activity to the police.
 - ⇒ Be more observant and accurately record good descriptions, license numbers, etc.
 - ⇒ Make their home more secure.
 - ⇒ Exchange information with other block residents, such as types of automobiles, work hours, emergency contacts, and other helpful information, so that neighbors can recognize suspicious behavior.
- Pass on the input received from your neighbors.

RESIDENTS

Residents Responsibilities include:

1. Keep an eye on neighbors' homes and report any suspicious activity to local law enforcement and neighbors.
2. Record a description of suspicious people and/or vehicles to use when making reports to your local law enforcement agency.
3. Teach children about crime prevention and respect for law enforcement.
4. Not taking any risks to prevent a crime or trying to make an arrest. It is more important to be a good witness.
5. When planning on leaving for any length of time, have the mail and newspapers picked up by a neighbor.
6. Notify the Block Captain and neighbors when going away so the home can be watched while gone.
7. Most importantly...Be part of the community.

KNOWING YOUR NEIGHBORHOOD

Why should you know your neighborhood?

Getting to know your neighbors, their families, their habits, the cars they drive, their phone numbers (both at home and at work), any medical problems they may have, and what kind of pets they may have is probably one of the most important aspects of a successful Neighborhood Watch program.

Knowing these aspects of your neighbor's lives will allow you to respond accurately and quickly to any emergency situation, and may thereby prevent a crime or save a life.

NOTE: With the fear of identity theft, people are less likely to want to give you a great deal of personal information when you first meet them.

Block Captains might want to consider just asking for names of family members, telephone numbers, e-mail addresses and a work contact number on your initial contact with new neighbors.

How will you know when a problem is occurring?

By knowing who/what belongs in your neighborhood, and by knowing who/what does **NOT** belong, you will immediately recognize suspicious activity.

FAMILY INFORMATION SHEET

It is important that you share as much information about yourself as you can with your neighbors so they can recognize when something suspicious is occurring at your home.

This can be accomplished by using the Watch Family Information Sheet. The Watch Family information Sheet is designed to list all members of the family, their ages, telephone numbers, emergency contacts, any medical problems, family vehicles and pets, and any special training that may be of use in an emergency situation.

The Watch Family Information Sheet will be kept by the Block Captain (with a copy given to the Advisory Committee) and will not be distributed to anyone else.

NOTE TO BLOCK CAPTAINS: Explain to everyone that the completion of this form is not mandatory, but does contain helpful information that could be used in an emergency. If someone does not want to complete it, you should honor their request.

THIS FORM IS TO BE HELD IN CONFIDENCE.



FAMILY INFORMATION SHEET

ADDRESS _____

PHONE NUMBER _____

EMAIL ADDRESS _____

WORK NUMBER _____

NAMES:

ADULT 1: _____

ADULT 2: _____

CHILD 1: _____

CHILD 2: _____

CHILD 3: _____

CHILD 4: _____

CHILD 5: _____

CHILD 6: _____

IN CASE OF EMERGENCY CONTACT:

NAME _____ HOME PHONE: _____

ADDRESS _____ WORK PHONE _____

VEHICLES:

OWNER	YEAR MAKE	BODY STYLE	COLOR	LICENSE #
1. _____	_____	_____	_____	_____
2. _____	_____	_____	_____	_____
3. _____	_____	_____	_____	_____
4. _____	_____	_____	_____	_____

Other Information:

Medical or health problems/name: _____

Medical training or skills: _____

Other information/comments: _____



Family Emergency Plan



Prepare. Plan. Stay Informed.



Make sure your family has a plan in case of an emergency. Before an emergency happens, sit down together and decide how you will get in contact with each other, where you will go and what you will do in an emergency. Keep a copy of this plan in your emergency supply kit or another safe place where you can access it in the event of a disaster.

Neighborhood Meeting Place: _____ Phone: _____
 Out-of-Neighborhood Meeting Place: _____ Phone: _____
 Out-of-Town Meeting Place: _____ Phone: _____

Fill out the following information for each family member and keep it up to date.

Name: _____	Social Security Number: _____
Date of Birth: _____	Important Medical Information: _____
Name: _____	Social Security Number: _____
Date of Birth: _____	Important Medical Information: _____
Name: _____	Social Security Number: _____
Date of Birth: _____	Important Medical Information: _____
Name: _____	Social Security Number: _____
Date of Birth: _____	Important Medical Information: _____
Name: _____	Social Security Number: _____
Date of Birth: _____	Important Medical Information: _____

Write down where your family spends the most time; work, school and other places you frequent. Schools, daycare providers, workplaces and apartment buildings should all have site-specific emergency plans that you and your family need to know about.

Work Location One Address: _____ Phone: _____ Evacuation Location: _____	School Location One Address: _____ Phone: _____ Evacuation Location: _____
Work Location Two Address: _____ Phone: _____ Evacuation Location: _____	School Location Two Address: _____ Phone: _____ Evacuation Location: _____
Work Location Three Address: _____ Phone: _____ Evacuation Location: _____	School Location Three Address: _____ Phone: _____ Evacuation Location: _____
Other place you frequent Address: _____ Phone: _____ Evacuation Location: _____	Other place you frequent Address: _____ Phone: _____ Evacuation Location: _____

Name	Telephone Number	Policy Number

Dial 911 for Emergencies



Family Emergency Plan



Prepare. Plan. Stay Informed.

Make sure your family has a plan in case of an emergency. Fill out these cards and give one to each member of your family to make sure they know who to call and where to meet in case of an emergency.

ADDITIONAL IMPORTANT PHONE NUMBERS & INFORMATION

Family Emergency Plan 

EMERGENCY CONTACT NAME:
TELEPHONE: _____

OUT-OF-TOWN CONTACT NAME:
TELEPHONE: _____

NEIGHBORHOOD MEETING PLACE:
TELEPHONE: _____

OTHER IMPORTANT INFORMATION: _____

DIAL 911 FOR EMERGENCIES

Ready. 

< FOLD HERE >

ADDITIONAL IMPORTANT PHONE NUMBERS & INFORMATION

Family Emergency Plan 

EMERGENCY CONTACT NAME:
TELEPHONE: _____

OUT-OF-TOWN CONTACT NAME:
TELEPHONE: _____

NEIGHBORHOOD MEETING PLACE:
TELEPHONE: _____

OTHER IMPORTANT INFORMATION: _____

DIAL 911 FOR EMERGENCIES

Ready. 

ADDITIONAL IMPORTANT PHONE NUMBERS & INFORMATION

Family Emergency Plan 

EMERGENCY CONTACT NAME:
TELEPHONE: _____

OUT-OF-TOWN CONTACT NAME:
TELEPHONE: _____

NEIGHBORHOOD MEETING PLACE:
TELEPHONE: _____

OTHER IMPORTANT INFORMATION: _____

DIAL 911 FOR EMERGENCIES

Ready. 

< FOLD HERE >

ADDITIONAL IMPORTANT PHONE NUMBERS & INFORMATION

Family Emergency Plan 

EMERGENCY CONTACT NAME:
TELEPHONE: _____

OUT-OF-TOWN CONTACT NAME:
TELEPHONE: _____

NEIGHBORHOOD MEETING PLACE:
TELEPHONE: _____

OTHER IMPORTANT INFORMATION: _____

DIAL 911 FOR EMERGENCIES

Ready. 

Emergency Information

In case of emergency
DIAL 911

Doctor _____	Phone _____
Hospital _____	Phone _____
Dentist _____	Phone _____
Vet _____	Phone _____
Pharmacy _____	Phone _____
Relative _____	Phone _____
Relative _____	Phone _____
Neighbor _____	Phone _____
Neighbor _____	Phone _____
Poison Control _____	Urgent care _____
Fire Dep. _____	Police _____
Gas _____	Other _____



Insurance Information

Medical Insurance	Home Insurance
Provider _____	Provider _____
Phone _____	Phone _____
Policy # _____	Policy # _____
Auto Insurance	Other Insurance
Provider _____	Provider _____
Phone _____	Phone _____
Policy # _____	Policy # _____



Other Information

Name _____	Phone _____

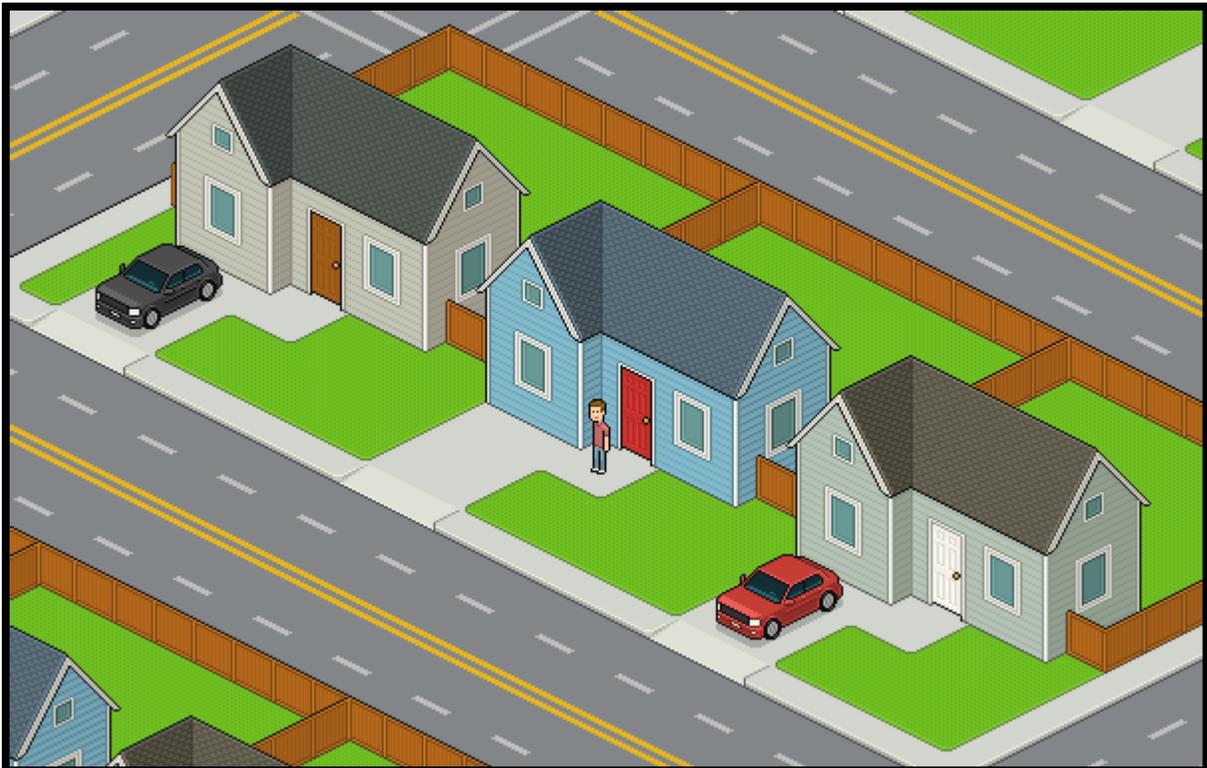
THE BLOCK MAP

The Block Map gives you a visual perspective of your block. It is an easy reference for who is on your block and is used to explain the layout of your block when reporting an emergency situation to 911 or a law enforcement dispatcher.

The Block Map is to be completed by the Block Captain and distributed after the first meeting. The form ought to include information such as: House color, address, name of resident(s) phone number and street names and numbers.

Your Map should be kept in a place that is easily accessible to the family, yet safe from strangers.

NOTE TO BLOCK CAPTAINS: This Map should be distributed to the neighbors that are listed on the map and the Advisory Committee. As with all forms and information, the Map should not be distributed to anyone else.



BLOCK MAP FORM

NAME	_____
ADDRESS/COLOR	_____
HOME PHONE	_____
WORK PHONE	_____
CELL PHONE	_____
EMAIL ADDRESS	_____

NAME	_____
ADDRESS/COLOR	_____
HOME PHONE	_____
WORK PHONE	_____
CELL PHONE	_____
EMAIL ADDRESS	_____

NAME	_____
ADDRESS/COLOR	_____
HOME PHONE	_____
WORK PHONE	_____
CELL PHONE	_____
EMAIL ADDRESS	_____

NAME	_____
ADDRESS/COLOR	_____
HOME PHONE	_____
WORK PHONE	_____
CELL PHONE	_____
EMAIL ADDRESS	_____

NAME	_____
ADDRESS/COLOR	_____
HOME PHONE	_____
WORK PHONE	_____
CELL PHONE	_____
EMAIL ADDRESS	_____

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EMAIL ADDRESS	_____

NAME	_____
ADDRESS/COLOR	_____
HOME PHONE	_____
WORK PHONE	_____
CELL PHONE	_____
EMAIL ADDRESS	_____

NAME	_____
ADDRESS/COLOR	_____
HOME PHONE	_____
WORK PHONE	_____
CELL PHONE	_____
EMAIL ADDRESS	_____

TELEPHONE/EMAIL TREE



This sheet is designed so that each home in the watch group is contacted about suspicious activity that is occurring, or general information that needs to be communicated to the entire watch organization.

Each person on the sheet is designated to call 1-2 homes until all homes have been notified. It is important to keep calling the homes you are assigned, until they are contacted or until the emergency is over.

Designing your Telephone/Email Tree Sheet

List the Block Captain in the top block and fill the other blocks in with the rest of the participants of the watch program. When new participants join the watch program, their names are added at the bottom of the phone tree. A good place for the telephone tree is to copy it on the back of the block map.

Using the Telephone/Email Tree

1. If the nature of the call is an emergency situation, call 911 first and report what is occurring. If it is not an emergency, or you have already called 911, then contact the person at the top of the list. (This should be the Block Captain)
 - a. It is the Block Captain's responsibility to ask the initial caller if he or she has contacted 911 before calling the others on the telephone tree.
2. When contacted by someone on the tree, write the message down so you are sure of the information you are passing on, then call the household(s) directly under you. If you are unable to reach those directly below you, contact the homes next in line. Continue calling those homes that were not contacted until they are reached.
3. The homes at the bottom of the tree are to call the individual at the top, to indicate they received the message. This closes the loop of communication.



TELEPHONE / E-MAIL TREE

Block Captain	
NAME	_____
ADDRESS	_____
PHONE	_____
EMAIL	_____

NAME	_____
ADDRESS	_____
PHONE	_____
EMAIL	_____

NAME	_____
ADDRESS	_____
PHONE	_____
EMAIL	_____

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NAME	_____
ADDRESS	_____
PHONE	_____
EMAIL	_____

BURGLARY PREVENTION CHECKLIST

This checklist was designed to help you survey the security of your own home. Every “no” check mark shows a security weakness or hazard which requires your attention. These weak points could potentially help a burglar. As you eliminate the “no” checks, you improve the protection of your home.



Please go through this list carefully and systematically. Remember, this check list only identifies the weak points in your home security. You are not protected until these are corrected.

DOORS

1	Are all outside doors in the house of metal or solid wood construction?	Yes <input type="checkbox"/> No <input type="checkbox"/>
2	Are door hinges protected from removal from the outside?	Yes <input type="checkbox"/> No <input type="checkbox"/>
3	Is there any glass in any door within 40 inches of the locks?	Yes <input type="checkbox"/> No <input type="checkbox"/>
4	Are strikes and strike plates adequate and properly installed with at least 3” screws?	Yes <input type="checkbox"/> No <input type="checkbox"/>
5	Do you use chain locks or other auxiliary locks on most utilized doors?	Yes <input type="checkbox"/> No <input type="checkbox"/>
6	Can all of your doors be securely locked and are all of your locks in good working order?	Yes <input type="checkbox"/> No <input type="checkbox"/>
7	Can you account for all copies of the key to your home?	Yes <input type="checkbox"/> No <input type="checkbox"/>
8	Do you have a wide-angle door viewer (peephole) installed in your front door so that you can see who is at the door?	Yes <input type="checkbox"/> No <input type="checkbox"/>
9	Are all entrances lighted with at least a 40 watt light?	Yes <input type="checkbox"/> No <input type="checkbox"/>
10	Are your low hanging tree limbs below 6’ from the ground?	Yes <input type="checkbox"/> No <input type="checkbox"/>

11	Is your landscaping under 36" tall to prevent concealment?	Yes <input type="checkbox"/> No <input type="checkbox"/>
----	--	--

WINDOWS

12	Do all windows have adequate locks in operating condition?	Yes <input type="checkbox"/> No <input type="checkbox"/>
13	Is the exterior adequately lighted at all window areas?	Yes <input type="checkbox"/> No <input type="checkbox"/>
14	Have you made it more difficult for a burglar by locking up your ladder and avoiding trellises that can be used as a ladder for climbing?	Yes <input type="checkbox"/> No <input type="checkbox"/>

GARAGE DOORS AND WINDOWS

15	Is the automobile entrance door to the garage equipped with an adequate locking device?	Yes <input type="checkbox"/> No <input type="checkbox"/>
16	Is the garage door kept closed and locked at all times?	Yes <input type="checkbox"/> No <input type="checkbox"/>
17	Do you lock your car and take the keys out even when it is parked in your garage?	Yes <input type="checkbox"/> No <input type="checkbox"/>

WHEN YOU GO ON A TRIP

18	Do you stop all deliveries or arrange for neighbors to pick up papers, and packages?	Yes <input type="checkbox"/> No <input type="checkbox"/>
19	Do you notify a neighbor?	Yes <input type="checkbox"/> No <input type="checkbox"/>
20	Do you leave some lights on inside so the house does not look deserted?	Yes <input type="checkbox"/> No <input type="checkbox"/>

SAFE PRACTICES & TIPS

21	Do you keep your valuables and cash in a bank or a safe place?	Yes <input type="checkbox"/> No <input type="checkbox"/>
22	Do you report suspicious people and activity to the police immediately?	Yes <input type="checkbox"/> No <input type="checkbox"/>
23	Are you a member of Frisco Neighborhood Watch?	Yes <input type="checkbox"/> No <input type="checkbox"/>
24	Have you installed a burglar alarm system?	Yes <input type="checkbox"/> No <input type="checkbox"/>
25	Do you have a home inventory list, complete with photos & video? Store this list in a safe location away from your home.	Yes <input type="checkbox"/> No <input type="checkbox"/>

This checklist was designed to help you examine your home and ensure you are protecting against the common areas of weakness in residential security. To protect you and your family, take a critical look at your home security every three to four months. Make this a priority and remember that crime prevention is a continuous process.

ALWAYS be aware of your surroundings
If you see something suspicious, call 9-1-1

The Frisco Police Department offers free home security assessments to residents. Call the Community Services Division – 972.292.6144 - for a FREE home security assessment.





BURGLARY PREVENTION TIPS

Vehicle burglary is a crime of opportunity. Take a proactive step by following these DOs & DON'Ts when leaving your vehicle unattended.

DO

REMOVE THE OPPORTUNITY FOR CRIME

- ✓ Park in well-lit and high-traffic areas
- ✓ Keep doors locked and windows up
- ✓ Move valuables to your trunk



DON'T

INVITE THEFT

- ✗ Leave your car running unattended at any time
- ✗ Leave electronic cords or GPS visible
- ✗ Leave items under your seat

DON'T

- ✗ Leave bags (gym, shopping, etc.) visible
- ✗ Leave electronics (cell phones, iPads, etc.) in your vehicle
- ✗ Leave a spare key in your vehicle



If **YOU** see something **SAY** something

Report suspicious activity to 972-292-6010.

SAFETY TIPS FOR ONLINE TRANSACTIONS

The Frisco Police Department would like to provide you with a few safety tips and reminders to be aware of when engaging in online or e-commerce transactions.

At this time, we do not have a designated “Safe Exchange Zone.” Our front parking lot, **7200 Stonebrook Parkway**, is ALWAYS available for the public to conduct **Legal** e-commerce style transactions or to conduct child custodial exchanges.



Please consider the following safety tips and remember that it is important to use good judgement when meeting people to conduct these transactions.

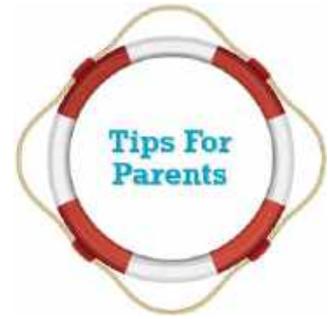
- Avoid going to someone’s home or having someone come to your home if at all possible.
- Always meet in a public and busy place, where there is a high volume of pedestrian or vehicle traffic.
- Avoid remote or out of the way places for exchanges and be wary of persons who insist on secluded locations.
- Avoid meeting at night, but if you must, choose a location that is well lit.
- Never conduct business inside of a vehicle.
- Avoid carrying large amounts of cash.
- Avoid going alone to make an exchange with a stranger. Take a family member or friend along with you to observe and witness the transaction.
- If you go alone, always let your family and/or friends know the time and place of your intended exchange and any information regarding the other person.
- Avoid giving strangers your personal information, including your address, Social Security number, etc.
- BEWARE of scams. If something seems too good to be true, it’s probably a scam. Some criminals use financial or personal information such as credit cards or driver's license information to engage in identity theft and other financial crimes.
- Never allow the other party to change the location once you arrive.

Please report suspicious activity to us at 972-292-6010.

If it’s an emergency, call 911.

NEIGHBORHOOD SAFETY TIPS FOR PARENTS

Keeping you and your family safe is a big deal. But sometimes, it's the little changes you make that add up to a big difference. With children out of school for the summer, here are some steps you can take to **help keep your family and your neighborhood safe.**



Know where your children are. Have your children tell you or ask permission before leaving the house and give them a time to check in or be home. When possible, have them leave a phone number of where they will be.

Help children learn important phone numbers. Have your children practice reciting their home phone number and address, along with your work and cell phone numbers. If they have trouble memorizing these, write them down on a card and have them carry it at all times. Tell your children where you will be and the best way to reach you.

Set limits on where your children can go in your neighborhood. Do you want them crossing busy roads? Playing in alleys or abandoned buildings? Are there certain homes in your neighborhood that you don't want your children to go to?

Get to know your children's friends. Meet their parents before letting your children to go to their home and keep a list of their phone numbers. If you cannot meet their parents, call and talk to them. Ask what your children might do at their house and if they will be supervised.

Choose a safe house in your neighborhood. Pick a neighbor's house where your children can go if they need help. Point out other places they can go for help, like stores, libraries, and police stations.

Work together with your neighbors. Watch out for suspicious and unusual behavior in your neighborhood. Get to know your neighbors and their children so you can look out for one another.

GUIDELINES FOR INTERACTING WITH LAW ENFORCEMENT

- **Think carefully**, about your words, movement, body language, and emotions.
- Answer all questions pertaining to your identity truthfully.
- **Do not get into an argument** with the officer.
- Remember, **anything you say or do** can be used against you.
- Keep **your hands** where the police can see them.
- **Do not run. Do not touch** any police officer.
- **DO NOT resist**, even if you believe you are innocent.
- If an officer has a “reasonable suspicion” you may be carrying a weapon, you may be subjected to a “pat-down” search. Do not resist the search.
- Ask if you are under arrest. If you are, you have a right to know why.
- Do not interfere with, or obstruct the police -- **you can be arrested for it**.
- **NEVER** attempt to interfere with the arrests of others.
- **NEVER** attempt to flee or evade a police officer under any circumstances.



If You Are Stopped In Your Vehicle.....

- Slow down and safely pull over as soon as you can.



- Stay in the driver's seat with both hands in sight on the steering wheel. **Do not exit the car unless asked to do so.**
- Upon request, show the officer your driver's license and proof of insurance.
- Avoid making any sudden or reaching movements.
- If you are given a citation, **you should sign it**. You can always dispute the case in court later. Remember, a citation is **NOT** an admission of guilt, it is simply a promise to appear in front of the judge for the offense.
- If you are suspected of drunk driving (DWI) and refuse to take a blood or breath test, your driver's license may be suspended.

911 CALLS

Many times our citizens' first contact with a member of the Frisco Police Department is made when they pick up the phone and place a call to one of our dispatchers. Our dispatchers work 24 hours a day, seven days a week, 365 days a year and are available to answer all non-emergency and 911 calls placed to the city of Frisco.



Dispatchers are responsible for answering all calls for service placed to the Frisco Communications Center for both, police and fire service. In addition, they dispatch for Frisco's Animal Services Division.

Dispatchers are specially trained to handle all types of calls from non-emergency inquiries about police services, to assisting in the administering of CPR during life-and-death situations. Answering 911 calls is challenging due to advancements in technology. Besides traditional phones, dispatchers receive 911 calls from cellular phones and VoiceOver Internet Protocol (VOIP) devices.

Frisco can now receive 911 calls via text from Verizon, Sprint, T-Mobile and AT&T. The dispatch center is also equipped to handle emergency and non-emergency calls from the hearing impaired. Not all cellular 911 calls provide location information so it is important to verify your location with the dispatcher when calling 911.

VOIP calls come in on emergency and non-emergency lines, but do not always provide the correct location information. As a result, it is very important to stay on the line and give an accurate location so that emergency services can respond. Additionally, not all VOIP calls come directly into the 911 Center. There are numerous services that have VOIP calls go through a service center, which can notify us of a problem or can connect the person so that we can speak to them directly.

It is important to take out the batteries of old cell phones and make sure your current cell phone keys are locked to avoid false calls to 911. If you do accidentally dial 911, stay on the line to let the dispatcher know it was accidental. Call the non-emergency police telephone number at 972-292-6010.



GENERAL INFORMATION FOR ALARM USERS

The Requirements For Alarm Users Are:

- A person commits an offense if they fails to apply for a permit within thirty (30) days after installation of the Alarm System and/or if he thereafter operates or causes to be operated an Alarm System without a valid permit.
- An annual, nonrefundable fee of Thirty-Five Dollars (\$35.00) is required for each residential Alarm Permit or renewal of a permit. The annual nonrefundable fee for each commercial permit is One Hundred Dollars (\$100.00), including renewal of a permit.
- Application for a Permit under the provisions of this Section constitutes a grant of approval to the City to deactivate an Alarm System that sounds an alarm signal for longer than thirty (30) minutes after being notified, including entry onto and into the premises of the Alarm Site for this purpose. The right of entry includes a waiver of any damages incurred to the premises or the Alarm System as a result of this access and deactivation.
- Requires alarm companies to make a minimum of two (2) telephone calls to two (2) separate numbers to verify the alarm before requesting police response to a burglar alarm.

Service Fees:

Burglar Alarms

0-3 False Burglar Alarm	No Charge
4 th - 5 th False Burglar Alarm	\$50.00
6 th - 7 th False Burglar Alarm	\$75.00
8 or more false alarms are \$100.00 each and the permit may be suspended.	

Robbery Alarms

0-2 False Robbery Alarms	No Charge
Any false robbery alarm after the first 2 will be charged \$75.00 each.	

Panic Alarms

0-2 False Panic Alarms	No Charge
Any false panic alarm after the first 2 will be charged \$75.00 each.	

Fire Alarms

0-2 False Fire Alarms	No Charge
Any false fire alarm after the first 2 may be charged \$75.00 each.	

Violations:

- As of January 1, 2017, there is a \$250 penalty for operating an alarm system without a permit. This penalty is in addition to a citation that could be issued with a fine of up to \$500 for each separate violation. Each day constitutes a separate violation.
- The Alarm Administrator may revoke or refuse to renew an Alarm System Permit for failure to meet the standards and requirements set out in this Ordinance. A revoked permit may be reissued upon meeting certain requirements and payment of a Twenty-Five Dollars (\$25.00) reinstatement fee.
- **To view the entire ordinance, visit friscopd.com/pdalarms**



FRISCO POLICE DEPARTMENT

Email or Mail Applications to:

7200 Stonebrook Pkwy.
Frisco, Texas 75034
T: 972-292-6062

Email: pdalarms@friscotexas.gov
Website: www.friscotexas.gov/pdalarms

Alarm Permit Application

Residential - \$35 Annually | Commercial - \$100 Annually

Alarm Location

Occupant or Business Name _____		Ph 1 _____	Ph 2 _____
Address _____ Suite/Apt# _____		Dogs on the premise? <input type="checkbox"/> Y <input type="checkbox"/> N	
City _____ State _____ Zip _____		Guns on the premise? <input type="checkbox"/> Y <input type="checkbox"/> N	
Other hazards on premise? _____			

Billing Information

Responsible Party _____		Ph 1 _____	Ph 2 _____
Address _____ Suite/Apt# _____		<i>Providing your email authorizes the sending of future emails to you and enrolls you in e-billing. Please add pdalarms@friscotexas.gov to your safe sender's list.</i>	
City _____	State _____	Zip _____	Email _____

Emergency Contacts

(List in order the individuals to be called in the event we have an alarm at your location. Do not list the same number more than once.)

Name _____	Ph 1 _____	Ph 2 _____	Ph 3 _____
Name _____	Ph 1 _____	Ph 2 _____	Ph 3 _____

Alarm Company

Is your alarm monitored? Yes No Alarm Company _____

Type of Alarm: Burglary Panic Medical
 Robbery Fire

Payment Information

(Payment must accompany this form or it will not be accepted)

Payment Type: Cash Check

For your protection, credit card payments can only be made in person or online at friscotexas.gov/pdalarms

As a condition of granting this permit, the applicant acknowledges and agrees that a representative of the City may enter the building to disable an alarm that has been sounding for longer than thirty (30) minutes after the applicant has been notified under the authority of the Frisco City Ordinance and agrees to hold harmless the City of Frisco, its Agents, Officers, and Employees from any damage caused to property located on the applicant's premises while responding to an alarm for the life of the permit and any subsequent renewals. Further, by submitting the permit form, fee, and subsequent renewals, the applicant is acknowledging that he/she has read, understands, and will be bound by the ordinance governing alarm system use and permits within the City of Frisco.

Signature _____ **Date** _____

SAFECAM: CAMERA REGISTRATION

Protect yourself, your family and your community by registering with SafeCam

SafeCam is the Frisco Police Department's newest crime prevention and investigation tool. The goal of the program is to deter crime and promote public safety through collaboration between the Frisco Police Department and the community we serve.



Citizen-provided security camera footage is increasingly becoming an invaluable asset to FPD, helping establish leads and identify perpetrators. Surveillance video recorded by cameras owned by residents and business owners have resulted in the arrests of numerous criminals. SafeCam is your opportunity to make the neighborhood in which you live and work a safer place for the entire community. Registering your camera not only helps deter crime, but assists the Department in its overall crime prevention strategy in your neighborhood.

All SafeCam information is kept confidential

Residents and business owners who currently have cameras, or are looking to purchase cameras, can complete three easy steps to register their cameras with SafeCam.

1. **Registering:** It only takes about 10 minutes. You will provide basic information, such as where your camera is located. There is no cost for registering your camera.
2. **Verification:** Once you have completed the registration and verification process, a member of the Department will follow up with you to confirm your registration.
3. **Call of Duty:** You will be contacted by the Frisco Police Department if there is a criminal incident in the vicinity of your camera. Police personnel, if necessary, may request a copy of the video that was captured by your camera to assist in the investigation of a crime.

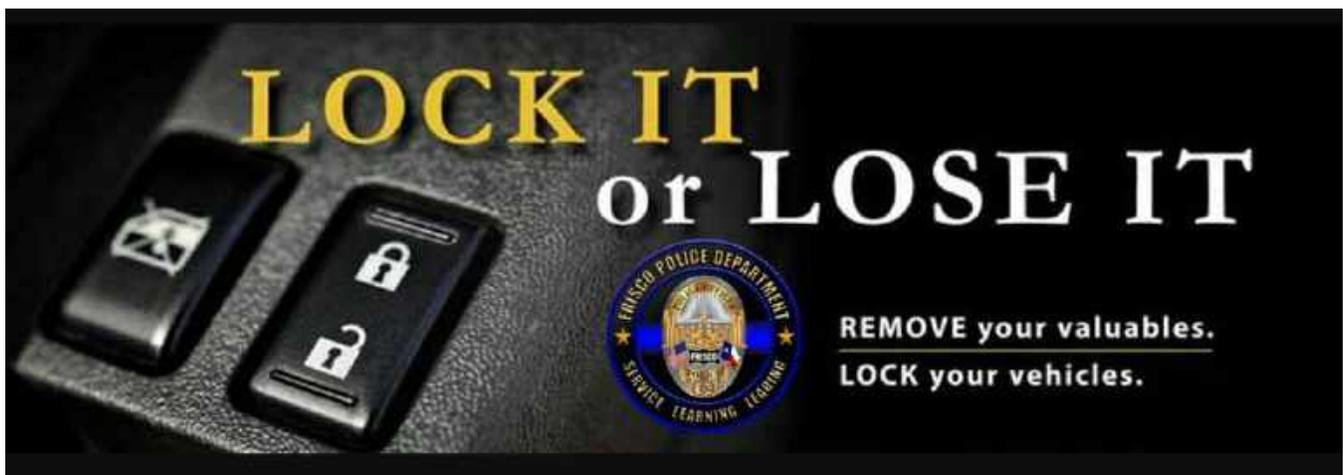
By voluntarily registering your contact information with FPD, detectives will know how to reach you if a crime occurs in the vicinity of your property. Registering your information does not provide FPD with direct access to your camera. The Frisco Police Department will only contact you if they believe your camera could contain evidence relevant to a criminal investigation. Evidence provided by your camera could mean the difference between bringing a perpetrator to justice versus leaving a crime unsolved.

SAFECAM: CAMERA REGISTRATION

Disclaimer & Terms of Use

The goal of the SafeCam program is to deter crime and promote public safety through collaboration between the Frisco Police Department and the communities we serve. Accordingly, all SafeCam registrants agree to the following terms and conditions:

1. Any footage containing or related to criminal activity may be collected by the Frisco Police Department for use as evidence during any stage of a criminal proceeding.
2. If necessary, the Frisco Police Department will contact you directly, using the information provided on this site, to request the appropriate video surveillance footage.
3. Under no circumstances shall registrants construe that they are acting as an agent and/or employee of the City of Frisco and/or the Frisco Police Department through the SafeCam program.
4. Under no circumstances shall the Frisco Police Department utilize any information obtained to view footage/feeds directly from cameras owned by registrants.



JUVENILE CURFEW

The City of Frisco has a Juvenile Curfew Ordinance which was adopted in 2007. This applies to any person at least 10 years of age and under 17 years of age. The curfew hours are from midnight until 6:00 a.m. daily. For more details, please reference the following information.



A juvenile commits an offense if the juvenile remains in any public place or on the premises of any establishment within the city during curfew hours.

A parent or guardian of a juvenile commits an offense if such person knowingly permits, or by insufficient control allows, the juvenile to purposefully remain, walk, run, stand, drive, or ride about, in or upon any public place or on the premises of any establishment within the city during curfew hours.

The owner, operator, or any employee of any establishment with the city commits an offense if such person knowingly allows a juvenile to remain upon the premises of the establishment during curfew hours.

(Ordinance 07-09-50, sec. 3, adopted 9/18/07; Ordinance 13-09-50 adopted 9/3/13)

Definitions:

Curfew hours: 12:01 a.m. until 6:00 a.m. daily.

Emergency: An unforeseen combination of circumstances or the resulting state that calls for immediate action. The term shall include but not limited to fire, natural disaster, and any automobile accident, or any situation requiring immediate action to prevent serious bodily injury or loss of life.

Establishment: Any privately-owned place of business operated for a profit to which the public is invited, including but not limited to any place of amusement or entertainment.

Guardian: Any person to whom custody of a juvenile has been given by a court order.

Juvenile: Any person under seventeen (17) years of age and at least ten (10) years of age.

JUVENILE CURFEW

Operator: Any individual, firm, association, partnership, or corporation operating, managing, or conducting any establishment. The term includes the members or partners of any association or partnership and the officers of the corporation.

Parent: A person who is the natural or adoptive parent of a person, to include a court appointed guardian or other person eighteen (18) years or older, authorized by the parent, by a court order, or by the court, or by the court appointed guardian to have the care and custody of a person.

Public Place: Any place to which the public or a substantial group of the public has access and includes, but is not limited to, streets, highways, and the common areas of schools, hospitals, apartment houses, office buildings, transport facilities, and shops.

Remain: To linger, stay, walk, run, stand, drive or ride; or fail to leave premises when requested to do so by a police officer or the owner, operator, or other person in control of the premises. (Ordinance 07-09-50, sec. 2, adopted 9/18/07; Ordinance 13-09-50 adopted 9/3/13)

Defenses to Prosecution - It is a Defense to Prosecution under section 54-133(a) that the juvenile was:

1. Accompanied by the juvenile's parent or guardian;
2. On an errand at the direction of the juvenile's parent or guardian, without any detour or stop;
3. In a motor vehicle involved in interstate travel;
4. Engaged in an employment activity, or going to or returning home from an employment activity, without any detour or stop;
5. Involved in an emergency;
6. On the sidewalk abutting the juvenile's residence or abutting the residence of a next-door neighbor if the neighbor did not complain to the police department about the juvenile's presence;
7. Attending an official school, religious, or other recreational activity supervised by adults and sponsored by the city, a civic organization, or another similar entity that takes responsibility for the juvenile, or going to or returning home from, without detour or stop, an official school, religious, or other recreational activity supervised by adults and sponsored by the city, a civic organization, or another similar entity that takes responsibility for the juvenile;
8. Exercising First Amendment rights protected by the United States Constitution; or
9. Married or had been married or had disabilities of minority removed in accordance with Texas Family Code chapter 31, as amended.

It is a defense to prosecution under section 54-133(c) that the owner, operator, or employee of an establishment promptly notified the police department that a juvenile was present on the premises of the establishment during curfew hours and refused to leave. (Ordinance 07-09-50, sec. 4, adopted 9/18/07; Ordinance 13-09-50 adopted 9/3/13)

OPERATION OF GOLF CARTS ON PUBLIC STREETS



A person may operate a golf cart on a public street if:

1. The maximum speed limit on the public street is 35 miles per hour or less;
2. The person has a valid driver's license;
3. The person maintains current financial responsibility (Insurance) for the golf cart, as required of other passenger vehicles in the V.T.C.A., Texas Transportation Code sec. 601.051;
4. The person complies with all applicable federal, state, and local laws and ordinances;
The golf cart has the following equipment:
 - a. Headlamps
 - b. Tail lamps
 - c. Reflectors
 - d. Parking brake
 - e. Mirrors
 - f. A slow-moving vehicle emblem; and

(f) While the golf cart is in motion, the driver and every passenger in a golf cart is seated in a seat designed to hold passengers. No person may stand or ride in the lap of the driver and/or other passenger of a golf cart while it is moving.

Definitions

The following words, terms, and phrases, when used in this article shall have the meanings ascribed to them in this section, except where the context clearly indicates a different meaning:

Golf cart means a motor vehicle designed by the manufacturer primarily for transporting persons on a golf course.

Public Street means a publicly-owned or dedicated road, street, drive, or other right-of-way for the use of vehicles within the corporate boundaries of the City of Frisco. (Ordinance 10-10-49, sec. 2, adopted 10/19/10)

TRAFFIC COMPLAINT FORM



The Frisco Police Department's Traffic Division is dedicated to addressing traffic-related issues around the City of Frisco. If you have an emergency, please call 911. If you have an immediate traffic complaint, please call 972-292-6010. In an attempt to promote traffic awareness in your area, we have provided an easy to use electronic complaint form so you can advise us of any traffic concerns in the city. This online

complaint is for ongoing, repetitive traffic problems and is used to assist residents in the filing of such complaints.

To access the online traffic complaint form, visit <http://www.friscotexas.gov/328/Traffic-Unit>.

REQUESTING A CRIME WATCH SIGN



CRIME WATCH SIGN REQUEST FORM



Date: _____

Name: _____

Address: _____

Best Contact #: _____

Neighborhood or HOA: _____

FNW Block Captain or HOA Contact: _____

Address/ Street/Subdivision requesting sign: _____

Cross Street #1: _____

Cross Street #2: _____

Sign Location
Request(s): _____



Crime Watch Sign Authorization List

- | | | |
|--------------------------|--|----------------------|
| <input type="checkbox"/> | FPD Community Services | <input type="text"/> |
| <input type="checkbox"/> | Robert Caskey: Engineering Services | <input type="text"/> |
| <input type="checkbox"/> | Crime Watch Sign(s) Installed | <input type="text"/> |

Upon installation of sign(s), please notify, by email, FPD Community Services Division:
services@friscotexas.gov

. HOUSE WATCH PROGRAM

The Frisco Police Department's House Watch Program is designated for residents who will NOT have anyone (such as pet sitters, someone watering plants/checking the residence, etc.) at their home while they are away for an extended period of time.

Go to this Link to sign up: <http://friscopd.com/FormCenter/Police-6/House-Watch-Program-91>

ARREST & INCIDENT REPORTS

Arrest and incident reports are published weekly by the Frisco Police Department and are intended as a snapshot of police activity for the preceding week. The updated reports are normally published on Monday mornings. Please note that arrest reports will only identify arrests of adults, which is classified by the State of Texas as persons 17 years of age or older.

Arrest Reports

[Most Recent Arrest Reports / http://www.friscotexas.gov/ArchiveCenter/ViewFile/Item/2057](http://www.friscotexas.gov/ArchiveCenter/ViewFile/Item/2057)

[View Archived Arrest Reports / http://www.friscotexas.gov/Archive.aspx?AMID=50](http://www.friscotexas.gov/Archive.aspx?AMID=50)

Incident Reports

[Most Recent Incident Reports / http://www.friscotexas.gov/ArchiveCenter/ViewFile/Item/2058](http://www.friscotexas.gov/ArchiveCenter/ViewFile/Item/2058)

[View Archived Incident Reports / http://www.friscotexas.gov/Archive.aspx?AMID=51](http://www.friscotexas.gov/Archive.aspx?AMID=51)

How Do I...

Do you have questions on applying for permits, how to find emergency information, parks, utility concerns, voting, what's going on in the City of Frisco? Go to the link below for answers.

<http://www.friscotexas.gov/9/How-Do-I>

ANIMAL SERVICES

Responsibilities

Animal Services delivers effective, courteous, and responsive animal care and control services to the residents of Frisco. Animal Services accomplishes the goals of protecting public safety and ensuring animal welfare through compassionate, responsive, professional enforcement of the laws and public policy.

Some concerns that Animal Services addresses are:

- Rabies control and other zoonotic diseases
- Enforcement of city, state, and federal laws
- Public education
- Vaccination requirements
- Stray and/or abandoned animals
- Neglected / abused animals
- Unsanitary conditions
- Wildlife and livestock issues
- Ownership limitation requirements



Report Concerns

Contact the Animal Services Office during normal business hours, Monday to Friday, from 8 a.m. to 5 p.m., to report concerns.

Emergency concerns should be reported by contacting Police Dispatch at 972-292-6010. If the animal-related concern occurs after business hours and is not an emergency, please leave a message on the Animal Services voicemail at 972-292-5303.

Barking Dogs

Neighborhood Disturbances

Animal Services staff understand that a neighbor's barking dog can be frustrating to live with, but we encourage residents to address the problem directly with their neighbor first. Sometimes, a friendly chat or letter is all that is required to notify a neighbor his/her dog is causing an issue. Most people want to be good neighbors and will take action to reduce their dog's barking if they know there is an issue.

If you decide to leave a letter for your neighbor, be polite and do not use inflammatory words. Take some time to write the letter after you have had a chance to calm down. Also, be specific in your details of the barking times and conditions. This will assist your neighbor in trying to determine why the dog is barking.

Seek Additional Assistance

If speaking with your neighbor has not reduced the barking, the Animal Services Division at 972-292-5303 and the Frisco Police Department at 972-292-6010 may be contacted to assist. Animal Services staff respond to barking complaints during the day between 8 a.m. and 5 p.m. After hours, the police will respond.

For the first complaint at a residence, Animal Services staff will mail a notification letter to the dog's owner about the possible violation. A second complaint made after 14 days from the initial call will result in an Animal Services Officer conducting an inspection to verify the violation. If these actions do not resolve the issue, a complainant may file charges through Animal Services. The noise log and instructions are available online. For the information to be admitted in court, it is necessary the complainant be available to testify; therefore, no charges may be filed from an anonymous complaint.

Available Materials - <http://www.friscotexas.gov/137/Barking-Dogs>

- [Information For Those That Live Next to a Barking Dog](#)
- [Information For Those That Have a Barking Dog](#)
- [Learn The Process to File a Barking Dog Criminal Charge](#)
- Barking Dog Forms
 - [Barking Dog Report Form \(PDF\)](#)
 - [Incident Log \(PDF\)](#)



FRISCO COMMUNITY AWARENESS NIGHT (C.A.N.)



Host Your Neighborhood's Block Party

Through Frisco C.A.N., we invite residents throughout Frisco to join in this special opportunity to get to know each other better, while making their neighborhoods safer. Frisco CAN was launched in 2013 as a local version of National Night Out. Over the years, due to weather influences the night was moved to May. Each neighborhood can registered online, with Community Services, its' get together or party – then plan a fun event and invite Frisco Police, and Fire Departments and City Officials to stop by and visit and share in the festivities!

Our goal is to have someone... a Police Officer / a Fireman / a City Official – stop by to say hello, spend some time enjoying the festivities that you have planned, have FUN with their friends and family, and get to know your 'friends' at the Police and Fire Departments and the City better!

Block Parties

Block parties are events that include all residents in a community.

Please complete the Block Party Registration Form at this link <http://www.friscotexas.gov/DocumentCenter/View/8628> and provide a map with references to where the block party will be held at least 2 weeks prior to the event. If you have any special requests (e.g. visits police or fire equipment, etc.), please note this on the registration form. Once your block party is approved, you may contact Public Works to pick up cones for your event.



Block Party Trailer



Reserve Today
Free

972.292.5311
neighborhoods@friscotexas.gov

- Have it delivered to your event
- Reserve up to a year in advance



Items include:

- 8 Tables
- 32 Chairs
- 4 Ice chests
- 3 Water coolers
- Street cones
- 2 Trash & Recycle containers
- Outdoor lighting
- Extension cord

TAKE ME HOME PROGRAM

Take Me Home is a program developed by the Pensacola, Florida Police Department for people who may need special assistance if they are alone or in times of emergency. This kind of assistance may be required if the person is unable to speak or properly identify themselves, or if they become disoriented or act in a manner that could be misinterpreted by first responders.

The system includes a current digital picture, demographic information and caregiver contacts. If a person enrolled in the Take Me Home program is encountered by a police officer, the officer can query an internal police data base searching by name or by the person's physical description. Once the individual's Take Me Home record has been located the officer has the information at hand to appropriately assist the person.

How the Program Works

Families or individuals may contact the Frisco Police Department and submit either a Take Me Home form (PDF) or an electronic Take Me Home form containing a recent digital photo, description of height, weight and other demographic information, as well as emergency contact information.

This information is placed in a database that can be quickly accessed in police vehicles or at the police station. If officers find someone who is unable to communicate where he or she lives, they can search the database by description and return the person to their loved ones. The system also works in reverse: if a loved one goes missing, their picture and description is immediately available.

Take Me Home is voluntary for citizens that participate and all information is kept confidential. There is no charge to the Police Department for the program and there is no enrollment fee. However, there is a responsibility and commitment to keep the system updated and current; therefore, participants are encouraged to submit a digital photograph of persons enrolled every six months.

Please visit www.friscopd.com to submit a Take Me Home form.

CITIZENS POLICE ACADEMY FRISCO POLICE

Students get first-hand exposure to the police department, its personnel and equipment, and are able to put themselves in officers' shoes every Thursday night when classes meet. Instructors for each week's courses of instruction are officers and employees of the Frisco Police Department.

The course is free of charge – Twice a Year – Spring and Fall

The Frisco Citizen Police Academy (C.P.A.) has maintained a proud tradition since its inception in 1997 with Class #1. The program has changed/expanded to include a wide variety of law enforcement related topics, issues and practical exercises. Upon graduation you will also have the opportunity to serve your community by becoming a member of the Frisco Police Volunteer Association Inc. and/or Frisco Citizens on Patrol (C.O.P.) program.

Since the C.P.A. is intended to be fun, as well as educational, there will be some “hands-on” scenarios and practical exercises in conjunction with classroom lecture. Although each participant is encouraged to take part in these exercises, participation is optional and any member may choose to be a spectator during any portion of the CPA. And, there is an optional Saturday where the class graduates are invited to the Gun Range for actual firearms training and ride along with an Officer on a closed training road course.

The program involves hands-on activities, station tour, K9 demo, Special Operations Unit overview, CSI, shooting demonstrations, traffic enforcements, and much more.

Link for the application can be found at: <http://www.friscotexas.gov/302/Citizens-Police-Academy>



FRISCO POLICE VOLUNTEER ASSOCIATION



What is the F.P.V.A.?

The Frisco Police Volunteers Association (F.P.V.A.) is a dynamic group of men and women who live, work and play in Frisco. We are educators, former law enforcement officers, business and technology leaders who support the Frisco Police Department in delivering on its Mission and Vision.

What can you do? Join us as an active volunteer.

There are two levels of volunteer work: Department and Patrol. After your initial training Department volunteers are able to donate their time inside the Frisco Police Department. You can work in the jail, records, community service, as well as on special projects based upon your skills. After further training, Patrol volunteers are able to actively patrol the streets and communities of Frisco in our marked Citizen Patrol vehicles. This is exciting and rewarding work.

What are the next steps? So you'd like to join?

Please contact us to talk with a member about the organization, application and training process. We try to hold two academies per year, based upon interest. You are required to attend the Citizens Police Academy, preferably before you apply. We look forward to hearing from you and telling our story. You can complete an application online: <http://www.friscotexas.gov/303/Police-Volunteer-Association>

Questions about the program call - 972-292-6144

The Frisco Police Department staff and volunteers are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted by the City of Frisco. Remedies and complaint filing deadlines vary by program or incident.



UNIDOS

Es un programa Hispano para que asistan los residentes del area de Metroplex en el idioma Español. Las juntas de UNIDOS serán en el idioma Español y se presentarán en El Departamento de la Policía de Frisco. La intención del programa es hacer un recurso central para los residentes que hablan Español y para presentar información y dar asistencia sobre las areas de importancia para la comunidad Hispana.

UNIDOS

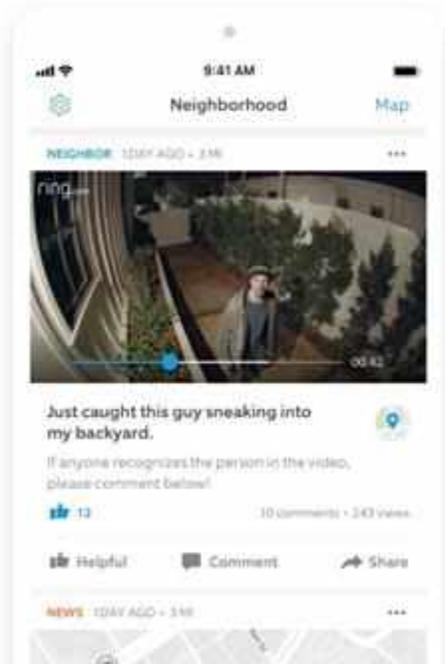
A Hispanic Community Outreach program designed to provide assistance to Spanish-speaking residents in Frisco. UNIDOS meetings are conducted entirely in Spanish and is hosted by the Frisco Police Department. The intent of the program is to act as a resource center for Spanish-speaking residents and present information and provide assistance in areas of importance to the Hispanic community.

Meeting Topics:

- Banking
- Crime Prevention / Public Safety
- Criminal Investigation Bureau
- Criminal Justice System
- Cultural Differences
- Driver's License / Vehicle Registration
- Environmental Services / Code Enforcement
- Family Violence
- Fire Department
- Immigration
- Insurance
- K-9
- Frisco City Jail
- Frisco Independent School District
- City of Frisco Municipal Court
- City of Frisco Parks and Recreation
- Police Department
- Narcotics
- Social Security - And Many Others...

For more information visit www.friscopd.com.

NEIGHBORS BY RING



The New Neighborhood Watch



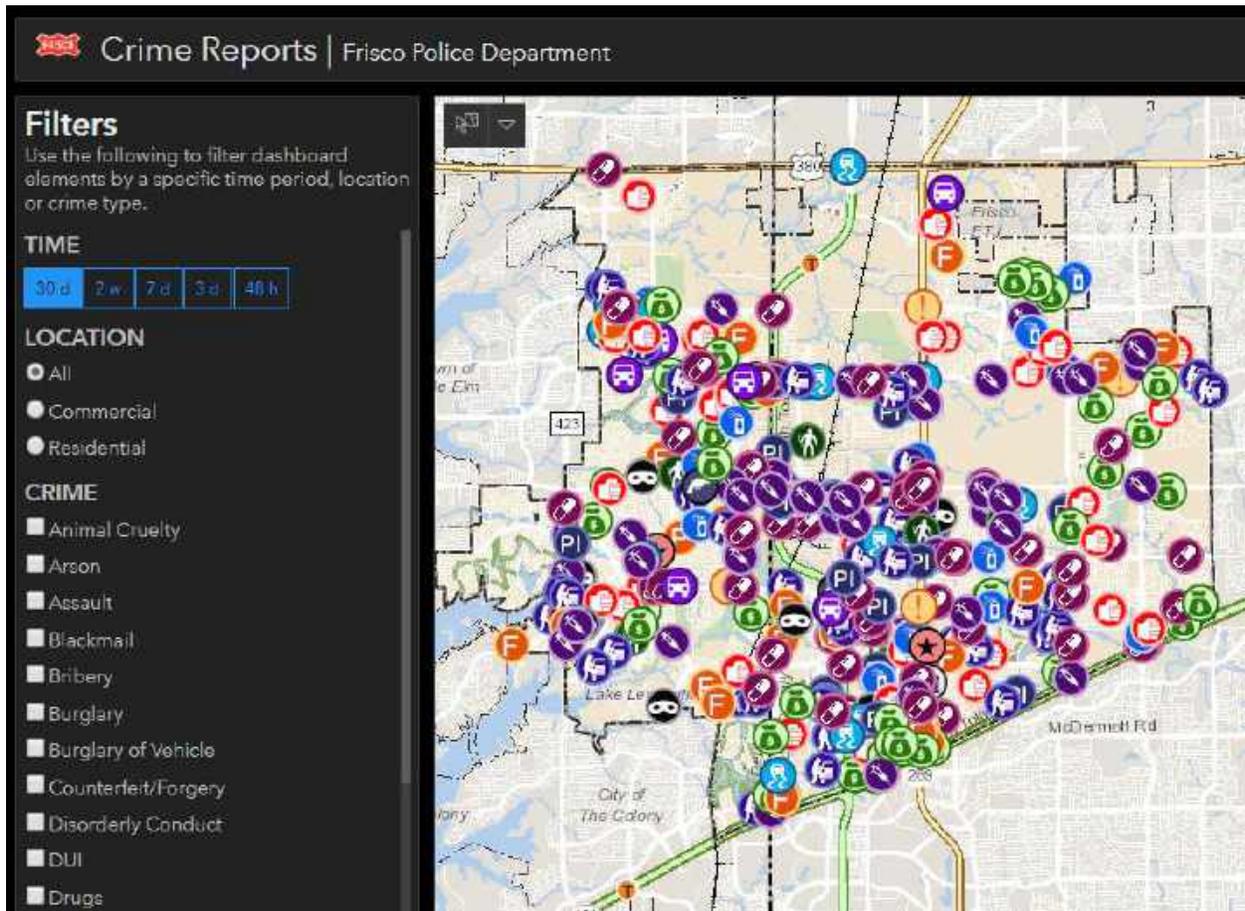
We're excited to announce that the Frisco Police Department has joined Neighbors by Ring! The 'Neighbors' app is a digital neighborhood watch right on your phone where you can get real-time crime and safety alerts from your neighbors and law enforcement.

Frisco PD will be using 'Neighbors' to monitor crime in your area and send you updates on key crime incidents, so you can all stay informed. By working together, we can all make the City of Frisco a safer community.

Download the free 'Neighbors' app today to see what's happening in your neighborhood:
<https://download.ring.com/frisco>

Contact Frisco Police Department Community Services for questions.
972-262-6144 – services@friscotexas.gov

CRIME MAPPING DASHBOARD



The Frisco Police Department is excited to announce the launch of the new Crime Mapping Dashboard created by the City of Frisco Information Technology GIS Team. This crime mapping system provides citizens with an interactive online experience that displays crimes and crime trends throughout the city using multiple interactive visual elements (including maps, charts, and filters).

All information available on the Crime Mapping Dashboard is updated nightly and covers the most recent 30-day time frame. For the safety of the public, residential calls are not displayed over the exact location of the incident but rather over the nearest block.

The dashboard is accessible to the public through www.friscopd.com/crime, but is not yet available for smartphone use. However, a more mobile friendly Crime Mapping Web application is currently in design.

As always, for details regarding specific incidents, please use our Public Information Act Request at www.friscopd.com/policepir.

FRISCO ONLINE REPORTING SYSTEM



****If this is an EMERGENCY, you are in immediate physical danger, or you need an officer to respond, please call 9-1-1 or the non-emergency line (972-292-6010).****

Welcome to the Frisco Police Department's Online Reporting System (FORS). This system provides a convenient way for citizens to report a crime that occurred in Frisco. However, not all offenses are eligible for online reporting. In some cases, you may need to call our non-emergency number (972-292-6010) and speak with an officer by phone.

To report recurring traffic-related issues, parking concerns, or abandoned/junk vehicles, please submit the information using the [FPD Online Traffic Complaint Form](#).

To report issues around the city involving Public Works, Environmental Services, Parks and Recreation, etc., please submit the information using [myFrisco Service Requests](#).

ELIGIBILITY

The following conditions **must** first be met in determining whether the incident may be reported online:

- The offense occurred within the city limits of Frisco.
- There is no known suspect.
- There is no physical evidence that needs to be collected.
- You do not need to speak with an officer.

PLEASE NOTE

- In filing a report online, an officer will **not** respond to your location.
- All reports will be reviewed, but if further investigation is not warranted, you will **not** be contacted by an investigator.
- **Filing a false police report is a crime.**

Types of reports that can be reported online are the following:

- **Harassment**
- **Credit Card Abuse**
- **Identity Theft**
- **Forgery**
- **Theft**
- **Vandalism / Graffiti**
- **Theft from a Vehicle**
- **Burglary of a Building and a Habitation**
- **Lost Property**

Link to forms - <https://www.friscotexas.gov/1687/File-a-Report-Online>